

# **2021 Annual Report Summary**

The Metro Office of Family Safety (OFS) and its partners continued to adapt to the unexpected in 2021 while growing OFS's client services, collaboration, training, and community engagement. With the onset of vaccines, staff, clients and partners were able to more safely be onsite together in larger numbers at the Family Safety Center and court-based Jean Crowe Advocacy Center. OFS was also the host city for the Alliance for Hope's 2021 Family Justice Center Leadership Conference where OFS's Centers, partners, and innovative programming were showcased.

#### **OFS Client Services**



13,320 Client Visits



**4,141** Individual Clients



**29,570** Safety Enhancing Services\*

"OFS Safety Enhancements include filing for Orders of Protection, Safety Planning, Danger Assessment, Needs Assessment, Referral Connection to increase client safety.



4,286 Safety Plans



**1,567** Orders of Protection



1,637 Danger Assessments



**1,229** Strangulation Lethality Info

"Before going in to start this process, I was sad, hurt (emotionally), stressed, confused, praying that I get the help I need. After finishing, I was able to take a deep breath and feel relieved as I was offered all the help I needed."

~OFS Client

### **Family Safety Centers Partner Client Services**



**4,242** MNPD Family Intervention Program (FIP) Therapy Sessions



952 individuals served by MNPD FIP advocates & outreach



**981** After Hours OPs from AGAPE



**3,150** NCA Client Therapy Sessions & **386** Forensic Interviews



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### **OFS High-Risk Multi-Disciplinary Teams & Case Management**



78 OFS-hosted Multi-Disciplinary High-Risk Team Meetings



**444** Case Management Sessions



41 Human **Trafficking Case** Management Clients



4.469 Stranglers Flagged



5.311 Firearms Flagged



1,262 High-Risk Case Reviews



**82%** 

82% of High Risk Case Reviews involved firearms



#### **74%**

74% of High Risk Case Reviews involved strangulation



#### **19%**

19% of High Risk Case Reviews involved possible human trafficking

## **OFS Training, Outreach & Community Engagement**



5774 Individuals Trained by **OFS** 



160 Trainings hosted by **OFS** 



290 Individuals toured the Centers



162,507 **Total Online** Engagements



33 interns and volunteers worked 7,203 items valued hours



5,536 donated at \$24,894

"All of the time, effort, and energy you all put into this planning and hosting the Leadership Summit is appreciated. Words can not adequately capture the value our team experienced and gained this week. Thank you for your humility and vulnerability to allow others to learn...you guys are inspiring!" ~ National Family Justice Center Leadership Conference Attendee & Tour Participant